

Live Analytics & Reporting

Let live visualisations add meaning to your data

Our brand new, state of the art reporting and logging engine allows you to generate live dashboards and reports for every Schools Broadband service you use, faster than ever before.

From safeguarding, web filtering and firewall logs, to support ticket logs and more, our Live Analytics Platform streamlines the management and reporting of critical data for both technical and safeguarding leads.

Creating multiple, almost instantaneous reports drawn from all areas of our vast data lake, dashboards provide clear visualisations highlighting any action that may be required from either a technical performance or pastoral care perspective.







Customisable Dashboards

Out-of-the-box templates allow for easy-to-build dashboards, enabling individual team members such as safeguarding leads, network managers, headteachers etc. to have their own dashboards relevant to their area of responsibility.

Multi Academy Trusts can create multiple or advanced dashboards for their schools. These can be hierarchical or granular in nature, relating to all or individual academies enabling the identification of trends across multiple schools or reflect nuances of individual schools.



Analytics

The analytics platform takes advantage of our vast data lake allowing you to create live 'dashboards' within the Talk Straight Group Hub.

Dashboards can contain any visualisation from within the reporting suite, with individual users able to design their own dashboards from pre-existing templates.

For example, you may have a dashboard dedicated to safeguarding, showing all the safeguarding visualisations, including Caution Categories Denied, Danger Categories Denied, Top 10 Denied Users, and more.

You may also have a dashboard containing support and telemetry information for visibility within your technical support environment.

Each user can have their own dashboards, for example your Designated Safeguarding Lead may wish to create their own dedicated safeguarding dashboard or Headteachers from different schools within a Multi Academy Trust can also create dashboards related to their individual schools.

Scheduled Reporting

The new reporting engine comes with a selection of templates, allowing out of the box reporting for the most commonly required data, with a choice of report styles. Templates are updated regularly and you're able to customise with visualisations of the report from a vast librabry currently featuring over 30 different visualisation options. You can also create custom reports from any of the data our system tracks.

Taking advantage of our vast data lake, you can bring not only Web Filter logs into one report, but Support Tickets, Telemetry, UTM, Threat and Firewall, as well as Safeguarding report visualisations.

Features and Benefits

Run scheduled reports at set intervals, i.e. the night before for viewing the next morning, and view live dashboards in real-time.

Choose from a variety of 30+ drag and drop visualisations alongside pre-defined templates to build personalised dashboards and reports.

Select from a range of safeguarding visualisations showing for example "Caution Categories Denied," "Danger Categories Denied," Top 10 Denied Users etc.

Tailor technical support information and telemetry visualisations for your technical support environment. See separate product sheet for further details on our telemetry service.

Combine web filter logs, support ticket, telemetry, UTM, Threat and Firewall logs, alongside safeguarding report visualisations in one single pane of glass.

Easily customise your own dashboard by adding a variety of visualisations with user-friendly drag & drop interface.



