

My School Phone

Improve your operational efficiency and save money

My School Phone is a complete telephony service for schools and MATs, and feels just like using a traditional phone. Packed with clever features for both individual phones and phone networks, My School Phone provides a comprehensive range of facilities that will help to improve operational efficiency in your school. It will also allow schools to link fixed and mobile telephony, for staff who are on the move.

My School Phone is a hosted, cloud telephony service that's easy to use and simple to configure - a virtual phone system. Calls are made and received over a voice-over-internet broadband connection, and you configure and monitor your phones through a very straight forward web portal.



Packed with features

My School Phone is packed with clever features to help schools improve their operational efficiency. For example you can link office phones to mobiles, making it perfect for staff on the move, it's ideal for schools of all sizes as well as MATs operating across multiple sites.

No matter how often your school changes or grows, My School Phone can change with you: change or add new users, add extra phones to the network, or update your system preferences. You have complete control of your phone network configuration.

There are no hidden extras. My school phone comes as a fully featured system with administrative features that make it easy to manage and monitor your usage, performance and costs.

My School Phone Features

Never miss a call

- Divert calls to another number or Voicemail when you're on the phone or away from your desk
- Use Call Forwarding to set other numbers on your network to ring when your phone rings, or twin your phone with your mobile
- Know when another caller is waiting to get through with Call Waiting, and use Call Park to put a caller on hold while you answer another call
- See when colleagues are free with Line Monitoring, and transfer calls to any internal or external number easily
- Protect your time with Do Not Disturb and Block
- Block anonymous calls
- Bring a colleague in on a phone conversation with Three-way Call, and forward important Voicemail messages easily to handsets or emails
- Monitor critical call routes with Wallboards displaying real-time call metrics

Improve your efficiency and your image

- Automatically schedule call routing patterns and greetings for different times of the day or week with Time-based Routing
- Use Call Groups to help parent calls get through
- Set music on hold to let your callers know they're connected
- Use Auto Attendant and Call Queues to route your callers to the right people
- Use Call Recording to review and perfect your telephone responses

Never lose a contact

- Know when you have a message waiting with on-screen pop-ups, SMS text messages and email alerts
- Respond immediately with Last Number Redial and Click-2-Talk
- Easily manage all your contact lists with your personal and company Address Books
- Never forget those important calls – use Events Diary to set reminders against your Address Book entries

Don't feel tied to your desk

- Forward your calls to any internal phone, your mobile or external phone
- Access Voicemail from any internal phone, your mobile, external phone, or on-line
- Access your contacts from anywhere with your on-line Address Book
- Let the whole team know with messages on Shared Voicemail
- Access your Fax messages on-line or by email real-time call metrics

Work Securely

- Secure your phones, voicemail and web-portal from unauthorised access with passwords and pin numbers
- Set external or mobile Fallback numbers to keep communications open in the event of a power-cut, or local network failure

Work Efficiently

- Set Quick dial Short Codes for your everyday numbers
- Have all your internal and external telephone numbers quickly to hand with Address Book – see who's calling and Click-2-Talk straight from your contacts