

# 04 How to: Deploy Certificate Root Authority Settings for iPads/iPhones

To allow the NetSweeper solution to filter HTTPS website resources, a client certificate should be installed on user devices.

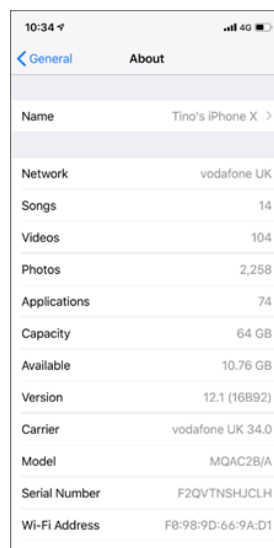
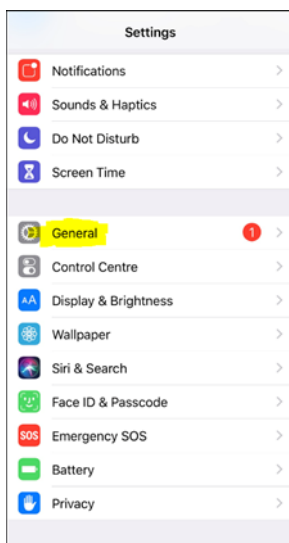
This document is applicable to all NetSweeper proxy or inline customers who are using iMac, iPads and iPhones or any other iOS devices. If you don't install the certificate, browsers will warn you that there is a potential issue with a certificate for the website.

In iOS 11.0 or above, just deploying the certificate will not take effect, therefore you will need to **Enable Certificate** in the 'Certificate Trust Settings'.

Please follow the below instructions to deploy the certificate correctly.

1

Navigate to **Settings>General** via your iPad/iPhone



2

Scroll down to the end of the **General>About** tile to locate **Certificate Trust Settings**

For further help please contact

**01133 230 810**

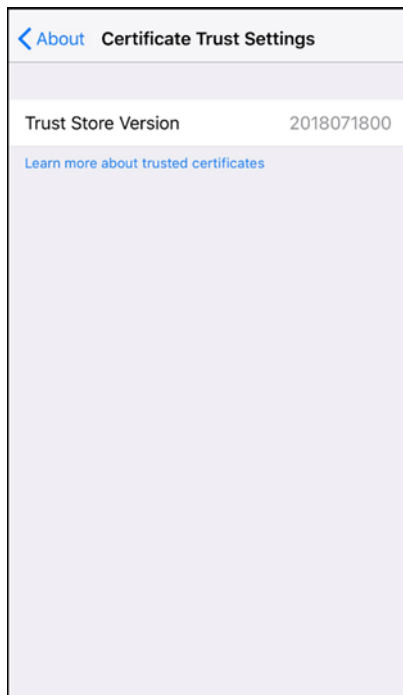
or email [technical.support@schools broadband.co.uk](mailto:technical.support@schools broadband.co.uk)

Support line open 8.00am-6.00pm Mon-Fri

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3

Under **Trust Store Version** if you have any certificates that are disabled, click to enable them



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