

A 2-MINUTE CONNECTIVITY RESILIENCE CHECK

Could your school continue operating if the internet failed today?

Internet connectivity now underpins many of the services schools rely on every day. Even a short outage can affect teaching, safeguarding, communications and administration.

Use this quick checklist to identify potential single points of failure and opportunities to strengthen resilience.

For each question, tick one:

Yes

Not sure

No

1 Safeguarding & online safety

If your main internet connection failed today...

	YES	NOT SURE	NO
Would safeguarding records remain accessible?	☐	☐	☐
Would your web filtering service continue protecting pupils?	☐	☐	☐
Would your monitoring system continue generating alerts?	☐	☐	☐
Do you know how your safeguarding systems behave during an internet outage?	☐	☐	☐

2 Communication & telephone services

During an outage...

	YES	NOT SURE	NO
Would staff still be able to make and receive phone calls?	☐	☐	☐
Could parents still contact the school?	☐	☐	☐
Would email remain available?	☐	☐	☐
Could urgent safeguarding communications still take place?	☐	☐	☐

3 School operations

Would these essential business systems remain available?

	YES	NOT SURE	NO
Attendance and registration systems	☐	☐	☐
MIS access	☐	☐	☐
Payment and catering systems	☐	☐	☐
Cloud-based administration platforms	☐	☐	☐

4 Teaching & learning

Could teaching continue effectively?

	YES	NOT SURE	NO
Staff could access Microsoft 365 or Google Workspace	☐	☐	☐
Teachers could access online resources	☐	☐	☐
Pupils could continue using essential learning platforms	☐	☐	☐
You have identified which services are critical during an outage	☐	☐	☐

5 Backup connectivity

Do you currently have a backup service?

	YES	NOT SURE	NO
We have a backup internet connection	☐	☐	☐
Failover is automatic	☐	☐	☐
The service has been tested within the last 12 months	☐	☐	☐
We know how long failover would take	☐	☐	☐

6 Resilience & single points of failure

How resilient is your current setup?

	YES	NOT SURE	NO
We know whether our backup uses different infrastructure from our primary connection	☐	☐	☐
We have assessed potential single points of failure	☐	☐	☐
We have documented what should happen during an outage	☐	☐	☐
Staff know who to contact if connectivity fails	☐	☐	☐

Your results

Look back over your ticks — which of these best describes the overall picture?

Mostly yes

Your school appears to have a strong grasp of its connectivity resilience. Regular testing and review will help keep it that way.

A mix of yes, no and not sure

You likely have some resilience measures in place, but there are gaps worth a closer look to keep critical services running during an outage.

Mostly no or not sure

Your school could be vulnerable to disruption if your primary internet connection becomes unavailable. A resilience review could identify quick, cost-effective improvements.

Want a clearer picture of your resilience?

Get in touch for a free connectivity resilience review — we'll help you identify the gaps and close them cost-effectively.

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Keeping pupils safe, schools connected, networks secure.