

## Features and Benefits

### Manage your efficiency

**Call Divert:** Divert calls to other numbers or voicemail

**Call Forward:** Set other numbers to ring when your phone rings

**Call waiting:** Allows multiple calls to queue

**Call Park:** Put a caller on hold whilst you answer another call

**Line Monitor:** Shows when colleagues are free

**Last Number Redial:** Plus click to talk

**Do not Disturb and Call Block**

**Three-way Calling**

**Message Alerts:** On-screen pop-ups, text & email alerts

**Hold Music:** Lets callers know they're connected

**Call Routing:** Automatically route and divert calls for different times of day

**Call Groups:** Helps parent calls get through

**Auto Attendant:** Routes callers to the right people

**Call Recording:** Review telephone responses

**Address Books:** For personal and school contacts

**Events Diary:** Set reminders against contacts

### Freedom to move around school

**Forward Calls:** To internal or external phones or mobiles

**Access Voicemail:** From internal or external phones or mobiles

**Access Contacts:** From anywhere with the online Address Book

**Shared Voicemail:** Share messages with all staff

**Access Fax Messages:** Access online or via email

### Freedom to work from home

Make, answer and transfer incoming calls from any location or any mobile phone

Works with or without internet access

Can be set up within 3-4 working days

**Transfer Calls:** Although not connected to the school system, calls can be transferred to other users via our hosted platform

**Extension to Extension Calls:** Make free internal calls to other extensions from mobile phones using the app

**Hunt Groups:** Inbound calls can find free extensions or mobile handsets, so calls are answered as quickly as possible

**Voicemail to Email:** Send copies of voicemail messages to group emails for any user to access and listen to messages left for the school

**Directory Lists:** Access the full School Directory from any connected mobile device

**Free UK Call Bundle:** Calls made via the My School Phones app are configured so that no charges are incurred on the mobile device whilst using the My School Phone app.

### Safeguarding support

Lockdown and evacuation emergency broadcasts

School-wide paging

Dedicated safeguarding lines and secure group calls



# My School Phone

It's more than just a VoIP phone



Find out more. Call or email:

**01133 222 333**

info@schoolsbbroadband.co.uk  
www.schoolsbbroadband.co.uk



## Hosted VoIP Telephony

My School Phone is a complete VoIP telephony service for education. It is packed with clever features and provides a comprehensive range of facilities that will help to improve operational efficiency in your school. Unlike most phone services, My School Phone has been designed specifically for schools with safeguarding and compliance in mind.

## Improve Efficiency

Easy to use and simple to configure, My School Phone feels just like using a traditional phone; the difference being it can save you money and uses advanced technology that allows you to operate in new ways. Our VoIP phone service can help make your school more efficient, safe, and secure.

The iSPAs  
7 x ISPA Award  
WINNER

## Packed with Efficient Features

**Complete Flexibility** - You have complete control of your phone network configuration. My School Phone comes as a fully featured system with administrative features that make it easy to manage and monitor your usage, performance and costs.

**Seamless Connectivity and Integration** - Linking office phones to mobiles, voicemail to email, our desktop application seamlessly connects your PC, laptop, tablet and phone. With this technology you can speed up call handling with click to dial and directory dialling, monitor calls and much more.

**Work Anywhere** - My School Phone's remote phone feature lets school staff make, take and transfer incoming calls from any location or device. This service can be added to your existing phone service, enabling users to answer calls at home or on any mobile device. Plug and play handsets allow you to use your work phone anywhere there is an Internet connection. This means that you can easily work from home or at any site.

**Dedicated Lines** - Take advantage of dedicated phone numbers for specific departments or absence lines, to ensure important calls are directed to the right place and not missed.

## Safeguarding

At Schools Broadband we mean it when we say that safeguarding is at the heart of what we do, and that doesn't stop when it comes to our digital phone service. My School Phone is different to most off-the-shelf VoIP services. It's designed for education, so we've packed it full of features that help keep your school's pupils and staff safe:

**Dedicated student support lines** - We know that safeguarding a child's welfare is paramount in your school. That's why we can set up dedicated support phone lines where students can anonymously call and record messages. Support lines can be used to report bullying, express mental health worries and other safeguarding concerns.

**School-wide paging** - My School Phone has an in-built paging system that allows anyone to broadcast messages to all phones in the school, or to groups of phones defined by you. Invaluable for information, communication and emergencies.

**Call recording** - Our telephony service allows you to record calls to ensure important calls can be retained or replayed where required.

**Secure Group Calls** - Host group calls with multiple staff members. Set up pins for safe and secure calls to protect sensitive conversations, particularly useful for safeguarding concerns.

## Security Alerts

My School Phone can play a central part in supporting the early communication of emergency situations. The ability to activate loud security alerts played through the VoIP phone handset can improve the safeguarding and welfare of children quickly.

On activation in an emergency situation, the security alert system plays a loud, unique alarm through all or selected handset speakers throughout the school building, enabling schools to alert staff and students in all or zoned areas.

Our phone service provides the facility to play recorded messages from the handset speakers, enables paging alerts for emergencies, as well as internal chat messaging and pop-up desk messaging on the phone app should discrete communication be required.



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**t schools  
broadband**