

Safeguarding Online Incident Management

Bridge the divide between online pupil behaviour & the real world

The Schools Broadband Incident Management Platform is an online tool to help schools integrate the management of digital pupil behaviour with offline pastoral concerns as part of a wider coordinated approach to safeguarding.

The Platform is an enhanced safeguarding feature to the Schools Broadband Web Filtering service which supports schools in their KCSiE and Prevent Duty compliance.



Real-time online safeguarding alerts

Providing instant real-time alerts on keyword searches and visited sites of interest, the platform enables school staff to identify concerns and trends, share information and intervene immediately where required.

All search incidents are shown in context, enabling staff to view search activity made before and after the alerted incident, helping to identify levels of concern on individual searches.

The platform also provides the ability to distinguish between mis-typed innocent searches and searches that are a cause for concern, together with providing clear visibility on search frequency, spikes and trends.



Find out more. Call or email:

01133 222 333

info@schoolsbbroadband.co.uk

Features and Benefits

Instant Real-Time Alerts: Set up alerts based on configured keyword lists: including various partner agency lists, e.g. National Crime Agency, Ofcom, IWF and Schools Broadband specific keyword lists

Configurable Alerts: Set up alerts for specific keywords, phrases and sites outside of the pre-configured lists

Alert Triggers: Can be based on a single word match, change in frequency, spikes in usage, or new terms

Alert Channels: Instant alerts can be sent via e-mail, Teams, or Slack depending on your preference

Incident Timeline View: Alerts display what happened at the time of the incident and the context of the incident before and after. Helps to show innocent mis-typed words and saves DSLs time. E.g. search of 'porn' should have been 'pork'

Incident Checks: Mark-off incidents as checked/safe or requiring further follow up, allowing DSLs to concentrate on the most pressing incidents

Single Pane of Glass: View all event data in context, without having to change interfaces and run multiple reports



Find out more. Call or email:
01133 222 333
info@schoolsbbroadband.co.uk

